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Good Shepherd Hospice Welcomes New Executive Director Manfred “Kyle” Zenkner *Experienced Leader Joins Non-profit Hospice Organization*

LAKELAND, FL (August 16, 2017): Good Shepherd Hospice, an affiliate of Chapters Health System, welcomes Manfred “Kyle” Zenkner, as its new executive director. As a leader in hospice, he brings 15 years of experience to the organization. Zenkner will manage operations and business development for [Good Shepherd Hospice](#), which provides expert hospice care and support services to about 4,000 patients and their loved ones each year in Polk, Highlands and Hardee counties.

“Kyle’s depth of knowledge in expanding access to hospice care in a multi-agency market brings new opportunities and perspective to Good Shepherd Hospice,” said Kathy Fernandez, BSN, MHA, President and Chief Executive Officer for Chapters Health. “As our organization continues to expand the services we provide to the communities we serve, Good Shepherd Hospice will benefit from his skills in developing and implementing programs that contribute to its growth.”

Zenkner started his 15 year career within hospice in positions that ranged from Executive Director to Vice President of Operations. Most recently, Zenkner held the position of Vice President of Operations at [Harbor Light Hospice](#) in Glen Ellyn, Illinois, where he was responsible for the overall performance of six hospice agency programs and instrumental in achieving agency growth and fiscal solvency. He also has experience with acquisitions and the due diligence process for both privately held and public agencies.

About Good Shepherd Hospice

Good Shepherd Hospice, an affiliate of Chapters Health System, is a community-based, not-for-profit organization that supports about 4,000 patients each year in Polk, Highlands and Hardee counties as they face the challenges of advancing age and illness. Since 2008, the organization has been accredited by The Joint Commission, the nation’s premier healthcare accrediting body. In 2015, Good Shepherd Hospice was named a Hospice Honors recipient by Deyta, an industry leader in data-driven management. In addition, Good Shepherd Hospice first received accreditation from the National Institute for Jewish Hospice in 2007, which means that the staff has undergone specialized training to better serve the needs of patients and their families across the entire range of faith traditions and observance within the Jewish religion. To learn more, visit www.chaptershealth.org, like us on [Facebook](#) or follow us on [Twitter](#) and [LinkedIn](#)

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